



If your LIGHT is not coming on, try these steps:

- [Check the breaker](#) (video) to see if it has been tripped (flipped).
 - *IF it has, try flipping it back and see if it will stay.*
- Replace the light bulb with a new bulb.
 - If you are unsure what bulb to buy:
 - Remove the non-working bulb to match the new bulb.
- If you have a large fluorescent fixture:
 - Remove the plastic cover from the fixture
 - There should be 2-4 bulbs inside
 - Rotate the bulb until the bulb can be removed
 - Install new bulbs
 - Sometimes the bulbs needs to be twisted just right to work properly
 - Reinstall the plastic cover to the fixture
- The light could be connected to a GFCI outlet please refer to: [If an electrical outlet doesn't have power](#).
 - The GFCI outlet being tripped could prevent the light from working.

If these steps do not solve your issue, submit a [Maintenance Request](#) through your Online Tenant Portal.

Warning: Per the terms of your lease, if a preferred vendor is called out to fix a problem and it is simply one of the above causes, you will be charged for the service call.